

Getting Started

BlackBerry Paging is an add-on to the basic BlackBerry™ email service. You must be a subscriber to the BlackBerry Paging service for these functions to work.

IMPORTANT: For security reasons, be sure to change your personal access code from the default. See the "Configuration" section of this document for instructions on how to do this.

Sending A Page

There are a number of ways to send a page to your BlackBerry Handheld:

- Numeric dialup
- Email
- World Wide Web
- TAP

Note About Paging PINs

You will be provided with two paging numbers: a 7-digit "Paging PIN", and a 10-digit "Internet Paging PIN". The appropriate PIN will be noted in the corresponding sections below.

Numeric Dialup

Using this most common method, callers dial a toll-free number to reach the paging service.

Using the Basic Service

- Dial 877-5PAGEBB (877-572-4322) on a touch-tone phone
- After the welcome greeting, press '1'
- Enter your 7-digit Paging PIN.
Note: This PIN is different from your BlackBerry PIN.
- After the custom greeting, enter a numeric message using the keypad

Using the Enhanced Service

- Dial your personal toll-free number on a touch-tone phone
- After the custom greeting, leave a voice message or enter a numeric message with the keypad

Email

Messages sent via email will arrive as a BlackBerry page, to which you cannot reply.

Send email pages to the address: "[10-digit Internet Paging PIN]@pagebb.net"

World Wide Web

Messages can be sent through a web interface. Go to www.blackberry.net, choose the "Send a Page" option, and follow the on-screen instructions. Use the 10-digit Internet Paging PIN.

TAP

TAP is a protocol that allows messages to be delivered over a modem using special software on your PC. The TAP client needs to be configured using the following parameters:

Phone: 877-766-6670

Modem Parameters:

2400	7	E	1
			Stop bits
		Parity	
		Data bits	
Data rate			

Use the 7-digit Paging PIN when specifying the recipient.

Receiving a page

Pages are received directly by your BlackBerry Handheld, and are not redirected from your desktop email. This means that you will not see incoming pages on your desktop email inbox. Pages are one-way only, and cannot be replied to.

Using the Basic Service

Simply ensure that you are in coverage, and numeric messages will be delivered to your handheld promptly after the message has been sent.

Using the Enhanced Service

As well as receiving numeric messages, calls can leave a voice mail message with your paging account. The message, "NEW VOICEMAIL" will be sent when a new message has been recorded in your paging mailbox. To access your voice messages, use the following commands:

- Dial your pager number
- During your greeting, enter '0'
- Enter your access code (the default access code will be sent to you in a welcome message when your account is activated)
- Use the following commands:

2	Delete last message
3	Listen to newest message
4	Listen to oldest message
5	Replay message
6	Play all messages
7	Play time and date of message
9	Restore deleted messages
0	Skip back 2-5 seconds
*	Help menu

Size of Messages

Pages are limited to a 200-character maximum. Messages that exceed this length are truncated before they are delivered to your handheld.

Coverage

Your BlackBerry can receive a page wherever it has radio coverage. If you are out of radio coverage, incoming pages are stored in the BlackBerry Network and then forwarded to your handheld when you return to coverage. In this way, all pages are guaranteed delivery.

Configuration

Your paging service can be customized with a secure access code and, depending on the service purchased, a personal greeting. To configure your account:

- Dial your pager number
- During your greeting, enter '0'
- Enter your access code
- Use the following commands:

1-1	To change personal greeting
3-0	To start recording
1	To stop recording
4-0	To play back greeting
1-7	To enter access code menu
3	To change access code (4-8 digits in length)
#	To confirm new access code
4	To play back to access code

Notification on the Handheld

Your BlackBerry Handheld gives you control over notification of incoming pages and important messages. Upon receipt, pages are flagged as "priority," as indicated by an exclamation mark beside the page in the message list. Your BlackBerry Handheld can be configured to notify you of only these "priority" messages through a setting in the Options screen.

To be notified of only priority messages, including pages, perform the following on your handheld:

1. In the **Home** screen, scroll to the **OPTIONS** icon and click.
2. From the **Device Options** screen, scroll to **Notify** and click
3. Scroll to the **Priority Only** field and click to view the menu. Scroll to **Change Option** and click.
4. A dialog box opens. Roll the trackwheel to change options. Click the trackwheel when you have changed the option's setting to your preference.
5. Click the trackwheel and select **Save Options**.



If you set the Priority Only field to Yes, you will be notified of only incoming pages and important messages. To learn how to set the importance of incoming messages, see the "BlackBerry Handheld User's Guide."

Support

Support is available 24/7 by calling 877-BLK-BERRY, or by emailing support@blackberry.net.

© 2000 - Research In Motion Limited - All rights reserved. RIM, BlackBerry, the BlackBerry logo and BlackBerry Internet Edition are trademarks or registered trademarks of Research In Motion Limited.